

GOOD SUPPORT WORKER FACT SHEET



This fact sheet will tell you what to expect from a good disability support worker.



This fact sheet has been written by The Companion Group



You can ask for help to read this booklet. A friend, family member or support person may be able to help you.



A good support worker does these things:



- Respects your choices



- Teaches you new things



- Focuses on you, not on themselves



- Arrives to your shift on time, and leaves on time.



- Supports you to achieve your goals



- Helps you access your community



- Always tells you the truth



A bad support worker does these things:



- Asks for your phone number



- Brings their friends or family with them



- Asks for money or gifts



- Asks you to lie



- Visits you when there is no shift



- Restricts your choice and control



If you think your support worker is bad you have options to tell someone:



- You can contact The Companion Group



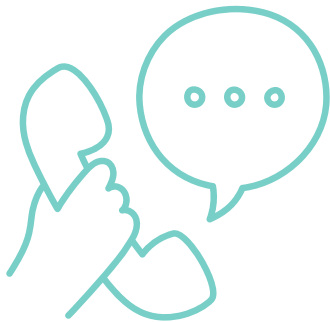
The Companion Group phone number is:
0448 809 455



The Companion Group email address is:
info@thecompaniongroup.org



Or, you can contact the NDIA



The complaints phone number
is:

1800 800 110



The email address is:
feedback@ndis.gov.au



You can visit their website for
more information:

www.ndis.gov.au